

SCRLC Member Survey (2025)

Introduction

The South Central Regional Library Council needs to hear from you! What do you value about your library council, SCRLC?

Please use the survey below to respond to the questions you'd like to answer; none are required. Any information you share will be helpful as we chart a course forward and work to develop an effective Plan of Service for 2026-2031.

We anticipate this survey will take you approximately 20 minutes to complete. We appreciate your time, effort, and thoughtfulness in submitting this survey by April 11, 2025.

About You

1. (Optional!) What is your name?

2. What organization are you representing?

3. What does your position entail? Check all that apply.

- ☐ Acquisitions
- ☐ Archives and/or special collections
- ☐ Cataloging
- ☐ Circulation and/or reserves
- ☐ Clerical and/or paraprofessional duties
- ☐ Collaboration with teachers, faculty, or healthcare professionals
- ☐ Collections management (including e-resources)
- ☐ Management and/or administration
- ☐ Outreach and/or marketing
- ☐ Programming and/or instruction
- ☐ Reference
- ☐ Resource Sharing and/or ILL
- ☐ Systems and/or IT work
- ☐ Other (please specify)

Programs and Services

4. Thinking of the past three years, which SCRLC programs, services, and products have been the most valuable to you in your position?

Check as many or as few as apply.

- ☐ Advocacy activities
- ☐ Ask the Lawyer (including Recently Asked Questions)
- ☐ Ask the Archivist
- ☐ Awards and recognition
- ☐ Bibliographic & Referral Center (BARC) backup interlibrary loan service
- ☐ Career services
- ☐ Consulting with SCRLC Staff on specific topics
- ☐ Coordinated Collection Development Application Assistance
- ☐ Digitization equipment & scanning services
- ☐ Digital Dark Archives access
- ☐ Digital Equity Support
- ☐ Diversity, Equity, Inclusion, Justice, Accessibility, and Belonging Consulting
- ☐ Electronic Resources
- ☐ EmpireADC access & support
- ☐ Exhibits - traveling
- ☐ Focus Groups for your organization
- ☐ Grants to Members (digitization, diversity, hospital, etc.)
- ☐ Learning Opportunities, both SCRLC and Empire State Library Network (ESLN)
- ☐ Special Interest Groups and Advisory Committees
- ☐ New York Heritage Digital Collections as a contributor
- ☐ New York Heritage Digital Collections as a user, including online exhibits
- ☐ New York State Historic Newspapers as a contributor
- ☐ New York State Historic Newspapers as a user
- ☐ Newsletters & listservs
- ☐ Networking opportunities
- ☐ Other (please specify)

5. Do you have any specific feedback on SCRLC’s programs and services that were particularly helpful or could have been more helpful? Please share.

6. What new programs or services do you wish SCRLC would offer?

For example: learning circles, small grants for professional development, small grants for innovative projects, a circuit archivist, digital navigator training, etc.

7. Are there any specific obstacles to your use of SCRLC programs and services? Please describe.

8. Is there a program or service that SCRLC should stop doing?

Electronic Resources

9. For many years, SCRLC has provided a small selection of electronic resources on a cost-share basis (\$102 for individual governing members; \$508 for library system members). For each resource, indicate how essential it is to your organization that you access it through SCRLC.

	essential to us!	used but not essential	not used much	we wouldn't notice it gone	I don't know what it is
EBSCO Literary Reference Source	☐	☐	☐	☐	☐
OCLC FirstSearch/WorldCat Discovery	☐	☐	☐	☐	☐
LibGuides	☐	☐	☐	☐	☐
Tech-Talk	☐	☐	☐	☐	☐
Niche Academy	☐	☐	☐	☐	☐

10. Any comments or elaboration on your choices above?

11. What are your thoughts on SCRLC's electronic resources cost share model?

12. Is there an electronic resource that you wish SCRLC would offer to the region?

13. Is there a health/medical resource that you wish SCRLC would offer?

14. For hospitals only, please provide feedback on SCRLC's HLSP investments:

	essential to us!	used but not essential	not used much	we wouldn't notice it gone	I don't know what it is
New England Journal of Medicine	☐	☐	☐	☐	☐
OVID journals	☐	☐	☐	☐	☐
Stat!Ref titles	☐	☐	☐	☐	☐

Diversity, Equity, Inclusion, Justice, Accessibility, and Belonging

15. Are SCRLC's diversity, equity, inclusion, justice, accessibility, and belonging (DEIJAB) offerings:

- ☐ Just About Right
- ☐ Too Many
- ☐ Not Enough

16. Please elaborate on your answer above.

17. What else should we be doing relating to DEIJAB?

Sustainability

18. How would you make SCRLC a more sustainable organization?

19. Are there any sustainability projects or programs you would like to see SCRLC implement?

20. Do you recycle electronic waste? If not, what prevents you from doing this? Should SCRLC provide assistance with this? How?

21. What assistance do you need in being more sustainable?

Communications

22. Which SCRLC Communications do you use? Check all that apply.

- ☐ South Central Regional Library Council News (Biweekly)
- ☐ SCHOAM Newsletter (Monthly)
- ☐ HLSP News (Quarterly)
- ☐ NYS Historic Newspapers Newsletters
- ☐ SCRLC Email Listserv
- ☐ SCRLC Member Directory
- ☐ SCRLC Website
- ☐ SCRLC on Facebook
- ☐ SCRLC's YouTube channel

23. Can you offer any feedback on the frequency, format and/or content of SCRLC communications?

Continuing Education & Learning Opportunities

SCRLC offers continuing education to its members.

SCRLC also works with the other library councils to offer continuing education from ESLN, often for cost-sharing purposes or because the topic may have an especially wide appeal.

SCRLC members are invited to attend other library councils' webinars.

24. Thinking back on the learning opportunities you've attended, which were most useful?
Check all that apply that you remember.

- ☐ SCRLC's
- ☐ ESLN's
- ☐ n/a - I don't remember the hosting organization(s)
- ☐ Another council's or organization's (please specify):

25. Please elaborate if you remember one or a few learning opportunities in particular.

26. SCRLC offers learning opportunities relevant to me.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

27. What are you interested in learning about or receiving training on?

28. What subject area are you following now or paying attention to?

29. Is there a new resource, service or activity that you are interested in pursuing?

30. SCRLC expands my professional network.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree

31. Do you have anything else to add about our professional development offerings?

Priorities & Direction

32. Please check the 5 top priorities for YOUR ORGANIZATION in the next few years.

- ☐ Access
- ☐ Accessibility
- ☐ Accuracy
- ☐ Agility
- ☐ Collaboration & Networking
- ☐ Confidentiality/Privacy
- ☐ Democracy
- ☐ Dependability
- ☐ Digital Equity
- ☐ Diversity
- ☐ Education and Lifelong Learning
- ☐ Equity
- ☐ Inclusion
- ☐ Intellectual Freedom
- ☐ Innovation
- ☐ Justice
- ☐ Knowledge
- ☐ Leadership
- ☐ Preservation
- ☐ Professionalism
- ☐ Racial Justice
- ☐ Respect
- ☐ Social Responsibility
- ☐ Stewardship
- ☐ Sustainability
- ☐ Teamwork
- ☐ Well-Being
- ☐ Other (please specify)

33. What comments about the above priorities do you have?

34. SCRLC's mission is to empower our members through advocacy, networking, resources, and professional development; and by supporting diversity, innovation, and collaboration to strengthen their ability to serve their communities and promote environmentally sustainable practices.

How well do you think SCRLC meets its mission?

Not at all

Completely

35. Please elaborate on your answer.

36. SCRLC's vision statement: South Central Regional Library Council envisions a future where all people who live, work, and study in our communities have equitable and reliable access to information and sustainable resources available anywhere, anytime, and are competent in all literacies. To achieve this vision, our member organizations include and welcome all people, and are valued and well-funded community partners, central to those they serve. In this envisioned future, environmental sustainability is central to our mission and practices.

Do you feel this accurately describes the work of SCRLC?

37. Is there anything else you would like to share about your interaction with South Central Regional Library Council and its programs and services?

Raffle Entry

38. Would you like to be entered into a drawing for a prize?

Please give us an email address to use:

Thank you so much, and look for our new Plan of Service for 2026-2031 in the coming months!